



Welcome to the Airport Health Club!

We strive to provide you, our valued member, with exceptional customer service. Please take a moment to fill out this survey. Tell us what you think we could improve, and tell us what you like.

Member Services: _____
Name of Employee Who Signed You Up

Circle all that apply

Fun! Friendly Informative Met my expectations Did not meet my expectations Just okay Not so good

Comments: _____

Our Staff...

Our staff in general: (Service Desk, Café, Fitness, etc.)

Circle all that apply

Fun! Friendly Informative Met my expectations Did not meet my expectations Just okay Not so good
Comments: _____

Have you participated in any of our programs or services? Yes No

How was your experience? _____

Our Services...

Fit Options: _____
Name of Personal Trainer

How was your personal training session?

Circle all that apply: Informative Fun Motivational Excellent Just okay Not very good Poor

Would you like more information on any of the following programs/services? (Circle all that apply)

Group Exercise Massage/Spa Services Personal Training Mind/Body Classes Tennis
Raquetball 50+ Programs Children's Programs and Services Swimming/Aquatics Ballet Nutrition
Fitness Assessments Basketball Volleyball Rock Climbing Pilates The Salon Spinning

Have we met your expectations? Yes No Somewhat

Comments: _____

Overall Impression...

Is the facility and equipment clean & well maintained?

Yes No Somewhat Comments: _____

What is your overall impression of the club?

Circle one: excellent good fair poor Comments: _____

Thank you for completing this survey!

Name (optional): _____ Email: _____ Day Phone: _____